

**M.Com. Part II Semester III**  
**Business Administration Special Paper VI.**  
**Subject Title -: Organizational Behaviour**  
**Course Code -: 314**  
**(w.e.f. Academic Year: 2014-15)**

**Objectives:**

1. To make the students understand various concepts of organisation behaviour
2. To provide in depth knowledge about process of formation of group behaviour in an organization set up

UNIT NO	CHAPTER	PERIOD
<b>UNIT-I</b>	<b>INTRODUCTION TO ORGANISATIONAL BEHAVIOUR</b> Definition and Goals of Organisational Behaviour, Theoretical and Conceptual Frameworks for the Study of Organisational Behaviour. Role of Information Technology in Organisation .Impact of Globalisation on OB .Models of Organisational Behaviour – Autocratic, Custodial, Supportive, Collegial and SOBC	<b>12</b>
<b>UNIT-II</b>	<b>ORGANISATIONAL DESIGNS , CULTURE ,PERSONALITY &amp; ATTITUDES</b> Horizontal Network and Virtual Designs. Definition and Characteristics of Organisational Culture .Creating and Maintaining Culture .Process of Impression Management: Personal branding, Meaning of Personality, Attributes of Personality Dimensions of Attitude, Attitude Change Job Satisfaction, Outcomes of Job Satisfaction	<b>12</b>
<b>UNIT-III</b>	<b>MOTIVATIONAL PROCESSES &amp; EMOTIONAL INTELLIGENCE</b> Types of Motives – Primary, General, Secondary Vroom's Expectancy Theory Meaning of Emotional Intelligence Emotional Intelligence in the Workplace	<b>12</b>
<b>UNIT-IV</b>	<b>STRESS AND CONFLICT, GROUPS &amp; TEAMS</b> Meaning & Causes of Stress: Extra Organizational, Organizational, Group and Individual Types of Conflict: Intra individual, Interactive The Effects of Stress and Conflict Managing Stress and Conflict Concept of Work-life Balance. Types of Groups, Groups Cohesiveness. Dysfunctions of Group Types of Teams and Team Building	<b>12</b>
	<b>TOTAL</b>	<b>48</b>

**RECOMMENDED BOOKS :**

1. Organizational Behaviour -Freud Luthans
2. Human Behaviour at Work -J W Newstorm
3. Organisation Behaviour: Text and Cases -Games K, Aswathappa
4. Organisational Behaviour -Stephen Robbins
5. Organisational Behaviour -Dr Mrs Oka & Mrs Kulkarni